

Privacy Policy

Effective Date: [19.07.2026]

At **Shyam Handykrafts**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store and protect the information you provide when you visit our website or purchase our products.

By using our website, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information

When you place an order or contact us, we may collect:

- Name
- Email address
- Shipping address
- Billing address
- Telephone number
- Order details
- Any information you voluntarily provide through our contact forms

Technical Information

When you browse our website, we may automatically collect information such as:

- IP address
- Browser type
- Device information
- Operating system
- Pages visited
- Date and time of your visit
- Website usage information

This information helps us improve our website and customer experience.

2. How We Use Your Information

We use your information to:

- Process and fulfil orders
- Deliver products and services
- Respond to enquiries
- Provide customer support

- Send order confirmations and shipping updates
- Improve our website and services
- Prevent fraud and enhance website security
- Comply with legal obligations

3. Payment Information

Payments are processed securely through trusted third-party payment providers.

We do **not** store your credit card, debit card or other payment information on our website.

Payment information is handled directly by the payment provider in accordance with their own privacy and security policies.

4. Cookies

Our website may use cookies and similar technologies to improve website performance, remember user preferences and analyse website traffic.

You may choose to disable cookies through your browser settings, although some website features may not function properly.

5. Sharing Your Information

We do **not** sell, rent or trade your personal information to third parties.

We may share information only when necessary with trusted service providers, such as:

- Payment processors
- Shipping and courier companies
- Website hosting providers
- Government or legal authorities where required by law

These parties receive only the information necessary to perform their services.

6. International Customers

As we serve customers worldwide, your information may be processed in connection with international shipping and payment services.

We take reasonable steps to protect your personal information throughout this process.

7. Data Security

We take reasonable administrative, technical and organisational measures to protect your personal information from unauthorised access, misuse, alteration or disclosure.

However, no method of electronic transmission or internet storage is completely secure, and we cannot guarantee absolute security.

8. Your Rights

Depending on applicable laws, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your personal information, where permitted by law
- Withdraw consent where applicable
- Contact us regarding any privacy concerns

9. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those external websites. We encourage you to review their privacy policies before providing personal information.

10. Children's Privacy

Our website is intended for general audiences and is not directed towards children under the age of 18.

We do not knowingly collect personal information from children.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with the revised Effective Date.

12. Contact Us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us through the **Contact Us** page on our website.

We will make every reasonable effort to respond promptly.

Our Commitment to Your Privacy

At **Shyam Handykrafts**, we are committed to respecting your privacy and maintaining the confidentiality of your personal information. We appreciate the trust you place in us and are dedicated to providing a secure and reliable shopping experience for customers around the world.

