

Terms & Conditions

Effective Date: [19.07.2026]

Welcome to **Shyam Handykrafts**. By accessing or using this website, you agree to comply with and be bound by the following Terms & Conditions. If you do not agree with any part of these terms, please do not use this website.

1. About Us

Shyam Handykrafts is an India-based online business offering handcrafted terracotta, ceramic, wooden handicrafts and spiritual décor products for customers worldwide. We also welcome wholesale and bulk export enquiries.

2. Acceptance of Terms

By using this website or placing an order, you confirm that you have read, understood and agreed to these Terms & Conditions.

3. Product Information

We make every effort to display our products accurately. As many of our products are handmade, slight variations in colour, texture, size, finish and appearance are natural characteristics of artisan craftsmanship and should not be considered defects.

Product photographs are intended to represent the items as accurately as possible; however, colours may vary slightly depending on individual screen settings.

4. Pricing

All prices displayed on this website are shown in the selected currency for customer convenience. Prices may be updated from time to time without prior notice.

Wholesale prices are available upon request and may vary depending on product type, quantity and destination.

5. Orders

All orders are subject to acceptance and product availability.

We reserve the right to refuse or cancel any order if necessary, including in cases of pricing errors, suspected fraud or circumstances beyond our reasonable control.

6. Payment

Payments are processed securely through the payment methods available during checkout.

We do not collect or store your payment card details.

7. Shipping

Orders are shipped from Chennai, Tamil Nadu, India.

Estimated delivery times are provided for guidance only and may vary due to customs clearance, courier delays or other circumstances beyond our control.

Please refer to our **Shipping Policy** for complete shipping information.

8. Returns and Refunds

Returns and refunds are governed by our **Return & Refund Policy**.

Please review that policy before placing an order.

9. Customs Duties and Taxes

International orders may be subject to customs duties, VAT, import taxes or other charges imposed by the destination country.

These charges are the responsibility of the buyer.

10. Intellectual Property

All content on this website, including text, photographs, logos, graphics and product descriptions, is the property of **Shyam Handykrafts** unless otherwise stated.

No content may be copied, reproduced, distributed or used without prior written permission.

11. Website Availability

We aim to keep this website available at all times.

However, we cannot guarantee uninterrupted access and reserve the right to modify, suspend or discontinue any part of the website without prior notice.

12. Limitation of Liability

To the maximum extent permitted by law, Shyam Handykrafts shall not be liable for indirect, incidental or consequential damages arising from the use of this website or the purchase of our products.

Our liability shall not exceed the amount paid for the relevant order.

13. Privacy

Your personal information is handled in accordance with our **Privacy Policy**.

14. Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of **India**.

Any disputes arising from the use of this website shall be subject to the jurisdiction of the competent courts in **Chennai, Tamil Nadu, India**.

15. Changes to These Terms

We reserve the right to update or modify these Terms & Conditions at any time without prior notice.

Any changes will become effective immediately upon publication on this website.

16. Contact Us

If you have any questions regarding these Terms & Conditions, please contact us through the **Contact Us** page on our website.

Thank you for choosing Shyam Handykrafts. We appreciate your trust and look forward to serving customers around the world with authentic handcrafted Indian artisan products.